

Liverpool Health Services
Locked Bag 7103
Liverpool BC
N.S.W 1871

4th March 2002

Mr. Mark Mackenzie
JAYMAK
P.O BOX 6020
Frenchs Forest
N.S.W 1640

Re: Mould & Bacteria Treatment Program

Dear Mark,

I feel that I must write to you to thank you for the work that was carried out at the Liverpool Hospital Health Services Department.

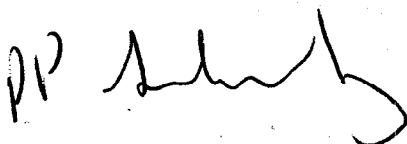
From the initial inspection and report, throughout the 3 days your team worked in the coolrooms and kitchens right through to your final visit, you and your team were professional in the way in which the job was carried out and in your conduct at the hospital. The treatment of all areas was of an incredibly high standard with your team working around our activities so as to keep the disruption to our everyday running of the department to a bare minimum.

With the new ANZFA food standards being a major concern and highlighting the need for better cleaning and maintenance in our food & beverage storage areas, your service provides an up to date system of contamination control especially for the fan units in the coolrooms and fridge doors in the kitchens.

I appreciate all that you have done for us in the initial treatment and look forward to continuing with the ongoing treatment program you have set up for us.

Finally, I will be recommending JAYMAK and the "mould & bacteria treatment process" you offer to the other managers in SWS Health Services and will be urging other in our industry at conferences and regional meeting to contact you in regards to your service.

Kind Regards,



Nanette Taylor
Food Services Manager